



APPLIED DB PUBLIC COMPANY LIMITED

QUALITY POLICY

(ISO 9001:2015 Quality Management System, ISO 13485:2016 Medical Device Quality Management System)

The company aims to be a leader in the country's production and distribution of high-quality PVC Compound products, ensuring product safety and compliance with the law. With globally standardized management and production processes, it seeks to contribute positively to the economy, society, and the environment, aiming to establish enduring partnerships, trust, and continuous customer satisfaction.

QUALITY OBJECTIVES

1% Rate of product returns from customers:

Response time to customer complaints: 3 days

Customer satisfaction rate: 92%

> (Mr. Wang Wanapaison) Chief Executive Officer

Effective Date: April 01, 2024

REV: 15

S₁-QS-03